



## LIMITED WARRANTY

### PRESTIGE STEEL

#### GENERAL PRODUCT - 5 YEAR LIMITED WARRANTY

Prestige Steel ("PS") extends a limited warranty for five (5) years from the date of shipment from PS, to the first owner occupant or lessor of the structure subsequent to original product installation. PS will replace or repair, at its discretion, any of its products found to be defective by virtue of materials or workmanship, provided notice is given to it within thirty (30) days from discovery of a defect. PS may choose, at its sole and unlimited discretion, to refund the original purchase price of a product if replacement or repair is not reasonably possible. PS reserves the right to supply current design, which may not exactly match the original, in the event a product is discontinued or is otherwise unavailable. The warranty on replacement product will extend for the remainder of the warranty period of the original unit. The warranty set forth herein may not be altered or amended by any individual either orally or in writing without the express written consent of PS. This warranty is applicable only to product installed in the USA.

This limited warranty does not extend to and shall not be considered defects in material or workmanship:

1. Paint Finishes or Insulated Glass (covered by separate warranties).
2. Products not installed pursuant to PS installation instructions and care/maintenance found at [www.prestigesteel.com](http://www.prestigesteel.com).
3. Product that is altered or abused or installed in unusual, abnormal or extreme locations or situations or not in accordance with applicable building codes.
4. Products installed in structures that do not allow for proper management/drainage of moisture.
5. Product that has been field mulled, field glazed or products assembled by others with PS parts.
6. Discoloration caused by weathering or water infiltration not caused by a defect in materials or workmanship of the product.
7. Condensation on glass, water damage, frost, mold, mildew, corrosion or fungus which occurs as a natural result of excess humidity.
8. Worn weatherstripping, door pads, doors sills/sweeps and sill/threshold wear.
9. Warpage, bows and twist of door panels beyond one (1) year from date of manufacture and/or less than 1/4" in the plane of a door itself (not in relation to frame and/or jamb).
10. Air and water infiltration, structural performance, insulation performance or energy efficiency as all product is not tested or certified.
11. After product installation, as factors beyond PS's control, such as installation technique, maintenance, environmental conditions and wear/tear will affect performance over the life of the product.
12. Rust of metal deterioration of any part of the product.
13. Slight differences, variations and minor imperfections in material and design as products are handcrafted and unique to each other.
14. Optional products accessories, parts, add-ons, pans.
15. Exposure to extreme weather, atmospheric conditions or Acts of God.

This limited warranty specifically excludes any liability for consequential or incidental damages. Damages, whether based on breach of contract or

tort, are limited to the purchase price of the product. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Replacement product will be provided F.O.B. PS. in Hammond, LA. This limited warranty does not cover PS distributor or service center processing and handling fees, shipping expenses, disposal or other costs associated with the installation or removal of product for repair or replacement. There are no warranties granted other than as expressly provided. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. PS reserves the right to inspect any product that is alleged to be defective and may require that the purchaser return product to PS in Hammond, LA for inspection.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ALL CIRCUMSTANCES AND IN ALL EVENTS, THE MAXIMUM LIABILITY TO PS IS THE PURCHASE PRICE OF THE PRODUCT DIRECTLY FROM PS.

#### Third-Party Supplier Warranty Disclaimer

PS may choose to source products from third-party suppliers to sell to our customers. For products purchased through our company, the warranty provided by the third-party supplier will apply. If requested, the applicable warranty will be provided.

1. Third-Party Supplier Responsibility: when PS acts as a distributor/retailer of products sourced from third-party suppliers, we will not manufacture these products and therefore, we do not provide direct warranties for them. The responsibility for warranty claims and support lies with the third-party suppliers who manufacture or provide the product.
2. Warranty Coverage: The warranty coverage provided by the third-party supplier may vary depending on the product. Any issues, defects, or warranty claims related to the product should be directly addressed with the supplier as per their warranty policy.
3. Limitation of Liability: PS shall not be liable for any direct, indirect, incidental, consequential, special, or exemplary damages arising out of or relating to the use, performance, or warranty of the products sourced from third-party suppliers. This includes, but is not limited to, any loss of profits, revenue, data, or use of the product.
4. Warranty Disputes: In the event of any disputes or disagreements regarding the warranty provided by the third-party supplier, PS will endeavor to assist customers in facilitating communications with the supplier. However, we do not guarantee the outcome or resolution of any warranty dispute as the final decision ultimately lies with the supplier.
5. Product Information: PS strives to provide accurate and up-to-date product information and descriptions. However, we do not warrant the accuracy, reliability, completeness, or suitability of the product information displayed on our website or other sales channels.
6. Modifications: We reserve the right to modify, amend, or change this disclaimer at any time without prior notice. Any updates will be effective immediately upon posting the revised version. It's essential to consult with a legal professional to ensure that your specific circumstances and any industry-specific requirements are adequately addressed in your disclaimer.

### PAINT - 1 YEAR LIMITED WARRANTY

Prestige Steel ("PS") extends a limited warranty for one (1) year from the date of shipment from PS, to the first owner occupant or lessor of the structure subsequent to original product installation. PS will replace or repair, at its discretion, any of its products found to be defective by virtue of materials or workmanship, provided notice is given to it within thirty (30) days from discovery of a defect. The warranty set forth herein may not be altered or amended by any individual either orally or in writing without the express written consent of PS. This warranty is applicable only to product installed in the USA.

This limited warranty does not extend to and shall not be considered defects in material or workmanship:

1. All painted surfaces should be treated as a primer/first coat and responsibility of the installer to touchup and repaint accordingly upon installation.
2. Aftermarket paint applied to the unit.
3. Damage due to failure to protect the paint during installation and construction, if applicable.
4. Paint damage due to installation and shipping.
5. Finishes that age to due to time or relative exposure to direct sunlight.
6. Normal wear due to frequency of use.
7. Damage to painted surfaces caused by cleaning, power washing, brick wash, chemicals, salt, acid rain or airborne pollutants.
8. Defects in resulting in cracking, peeling, and other loss of adhesion due to installations within ten (10) miles of a coastal region

This limited warranty specifically excludes any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Replacement product will be provided F.O.B. PS. in Hammond, LA. This limited warranty does not cover PS distributor or service center processing and handling fees, shipping expenses, disposal or other costs associated with the installation or removal of product for repair or replacement. There are no warranties granted other than as expressly provided. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. PS reserves the right to inspect any product that is alleged to be defective and in the event that the paint be proven defective, PS can choose to refinish the product or refund up to \$100 to the purchaser.

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### INSULATED GLASS - 2 YEAR LIMITED WARRANTY

PS extends a limited warranty, for one (1) year from the date of shipment to the first owner occupant or lessor of the structure subsequent to original product installation, for seal failure causing impaired visibility due to moisture, film or dust between the glass panes two (2) years on insulated glass and (1) year on impact-resistant or laminated glass. This warranty is applicable only to product installed in the USA.

This limited warranty does not extend to and shall not be considered defects in material or workmanship:

1. Minor imperfections that do not impair the integrity or performance of the glass.
2. Scratches, cracked or broken glass or damage caused by improper maintenance, handling, misuse, or heat buildup caused by the application of aftermarket application of film on glass.
3. Damage to glass that is not cleaned in strict conformance with care/maintenance instructions found at [www.prestigesteel.com](http://www.prestigesteel.com).
4. Damage to glass caused by protective film or labels not being removed within 3 months of shipment.
5. Insulated glass installed at altitudes greater than 6200 ft. above sea level, unless a breather or capillary tube has been installed.
6. Exposure to extreme weather or atmospheric conditions or Acts of God.

For seal failures, PS will furnish replacement glass at no charge for a period of two (2) years from date of manufacture, to the first occupant or resident of the structure subsequent to original product installation. Replacement product will be provided F.O.B. PS in Hammond, LA. This limited warranty does not cover PS distributor or service center processing and handling fees, shipping expenses, or other costs associated with the installation or removal of product for repair or replacement. The warranty on replacement product will extend for the remainder of the warranty period of the original product.

These limited glass warranties specifically exclude any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. There are no warranties granted other than as expressly provided. These warranties may not be amended without the written consent of PS. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. These warranties apply only to product installed in the USA.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ALL CIRCUMSTANCES AND IN ALL EVENTS, THE MAXIMUM LIABILITY TO PS IS THE PURCHASE PRICE OF THE PRODUCT DIRECTLY FROM PS.

This warranty is non-transferable. You must provide proof of purchase with your claim. For information regarding the procedure to file a warranty claim, contact your PS dealer or notify PS at:

**Prestige Steel**  
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[www.prestigesteel.com](http://www.prestigesteel.com)